



Curbside Pickup FAQs

What days and times are curbside pickups available?

Balboa campus: Tuesday through Thursday. 9 a.m.-4 p.m.

Carlsbad: Wednesday: noon -4 p.m.

Escondido Program Center: 2nd Friday and 4th Saturday of the month 10 a.m.-3 p.m.

Can I pick up from any of the three locations? Yes, on scheduled days. See above.

Can I apply Cookie Bucks to my order? Yes! When placing your order please mention that you are going to be using Cookie Bucks and if you will be providing them at the time of pick up or if they are being held at the Balboa store.

Can I do an exchange at the time of pickup? Yes, for items in their original packaging and receipt date of Jan. 2, 2020 or later! Please mention that you have a return when you place your order. Allow some extra time during your curbside appointment for our team to review and process the exchange.

Can I do a return of items purchased in store before the pandemic? Yes. All items must be in original packaging and accompanied by a receipt date no older than Jan. 2, 2020.

Are there shipping options available? Yes! GSSD is still offering \$5.00 flat rate shipping on all items ordered directly the shop.