



COOKIE POWER HOUR



SAMPLE PHONE SCRIPT

Hello! This is _____ from Girl Scout Troop _____.

The Girl Scout Cookie Program is back along with everyone’s favorite cookies! This year, we are working towards our troop goal of _____, which will help us cover the costs of troop activities like _____, and _____. My personal goal is _____ so that I can earn _____. Would you like to help me reach my goal and purchase some Girl Scout Cookies?



IF “YES”:

Thank you! ! To maintain safe distancing, I’ll send you a link to make the purchase online directly from my secure Digital Cookie site.

Would you prefer an email or text? (confirm email address if they would like it via email). Feel free to share my Digital Cookie website with interested friends and invite them to check out my goals.

For local orders: Please select “Girl Delivery” for shipping, and once the cookies are available at the end of the month, I will call to set up a drop off time with you. Thank you for your support, and let me know if you have questions or if you need to order more cookies before they’re unavailable for the year!

IF “NO”:

Thank you for your time, and for the opportunity to practice my business skills. Happy New Year!

IF NO ANSWER?:

Leave a voicemail!

Hello, this is _____ from Girl Scout Troop _____. I’m sorry I missed you! I was hoping to invite you to purchase some Girl Scout Cookies or make a donation to Operation Thin MintSM. Proceeds from the purchase of cookies fund our activities. I will follow up this voicemail with a _____ (text/email) with the direct link to my site.

Please call me back at _____ if you have questions or would like assistance placing an order. **Thank you for your support** and have a great day!

