

## 2019 Cookie Camp Reward FAQs

**Which camp programs are eligible for Cookie Camp Rewards?** All eligible 5-day camps are marked with a Samoas® cookie symbol  in the camp brochure, and with the words “Cookie Eligible” online. Horse camps are not eligible as Cookie Camp Rewards.

**How can I increase my chances of getting into the program or session I want?** Camps fill up quickly; registration starts Friday, Feb. 1. If your heart is set on a specific cookie-eligible camp, or you have limited availability, consider reserving your spot in advance with a \$25 reservation fee online— refundable if you meet your 650+ package goal. You will receive your cookie reward via email by the end of March. If you do not choose to reserve your space early, you can register for camp at that time.

**Please note:** We have increased our capacity in our camp sessions and anticipate that we will have more than enough room this summer to accommodate all girls who earn the 5-day camp reward. However, availability within specific camps is based upon receipt of registrations (first-come, first-served). Placing a \$25 reservation fee is not required to ensure camp placement, but is recommended if your girl only wants one *specific* camp session or has schedule limitations.

**A note on horse camps:** Unfortunately, we are unable to offer horse camps at Camp Winacka or Girl Scout Day Camp as part of the cookie-eligible 5-Day Summer Camp reward. If horse camp is a priority, you may alternatively select the Rawhide Ranch weekend experience as your 650+ package reward. This is a separate experience from Girl Scout summer horse camps; please see p. 10 of the Family Cookie Guide for more details.

**What if I need to cancel my camp reward choice?** For camp cancellation with at least three weeks’ notice prior to the start of the camp session, Cookie Bucks will be issued as an alternative reward. Cancellation with less than three weeks’ notice results in a forfeit of the reward or alternative. All cancellations must be submitted in writing to both Product Sales, [cookierewards@sdgirlscouts.org](mailto:cookierewards@sdgirlscouts.org), and Camp, [camp@sdgirlscouts.org](mailto:camp@sdgirlscouts.org).

**What if I need to change my camp session?** A transfer between sessions is considered a cancellation of the original registration. For extenuating circumstances, please contact [camp@sdgirlscouts.org](mailto:camp@sdgirlscouts.org).

**What if my daughter wants to attend with a friend?** If you register online, you will be prompted to supply the name of a “camp buddy.” Girls may only pick one “camp buddy” and that buddy must also choose them. Most campers attend without a “camp buddy.” Campers who have not earned the 650+ package reward can attend by registering and paying regular camp fees. Due to age-specific activities, day camp buddies must be within one grade level of each other and resident camp buddies must be in the same program.

**What if multiple girls from my troop earn the Cookie Camp Reward?**

- Resident Camp: We cannot guarantee placement of more than two campers in the same resident camp unit or cabin. If a troop is attending camp in the same week, we encourage them to sign up for different programs based on their own interests. They'll still see each other at meals, campfires and out and about around camp. It allows them to experience camp for themselves, while still sharing the adventure with their troop-mates.
- Day Camp: If a whole troop or portion of a troop is attending the same day camp, campers may be distributed through several units. “Camp buddy” pairings will be honored.

**What if I have already registered for a camp and paid a deposit?** If you have already registered for a camp by April 1, and earn the 650+ package reward, your reward will be automatically applied and your \$25 deposit for your cookie camp will be refunded. The reward will be applied to your highest priced, eligible camp. Deposits are only refunded if the 650+ package cookie level is earned, and only for the camp that the cookie reward is applied to. If you have not registered for a camp by the end of March, a code will be emailed to you and you can use that code when registering for camp. If you haven’t received your code by Friday, April 5, please email [cookierewards@sdgirlscouts.org](mailto:cookierewards@sdgirlscouts.org).

**Do I pay for bus fees?** Bus fees for resident camp are included as part of your 5-day camp reward. When you register, please select your choice of transportation and a price adjustment will be made by the camp registrar. Transportation is only provided to/from day camp locations marked with a bus symbol in the at-a-glance grid.

**Questions? Call us at (619)610-0821 or email [camp@sdgirlscouts.org](mailto:camp@sdgirlscouts.org)**