



## Troop Opportunity Catalog FAQs

### **How is the troop notified when a new member joins?**

If the troop already has a leader established, s/he receives an email with the new member's contact information. Leaders should follow up in the next few days to welcome new members. If the troop is still in formation and doesn't have a leader yet, new members receive an email indicating the troop's status.

### **I don't know anything about these troops — how can I choose one?**

All Girl Scout troops are unique, so the best thing to do is talk to the leaders and even attend a troop meeting. You can sign up for multiple troops in the catalog, and the leaders will contact you to tell you more. Once you've found the perfect fit, let us know at [customercare@sdgirlscouts.org](mailto:customercare@sdgirlscouts.org) and we'll remove you from the other troops.

### **I'm searching for a specific troop, but it's not coming up in the catalog.**

Make sure you put a "0" before your troop's number (e.g. to find Troop 1234, type "Troop01234" in the search bar. You may also need to clear the zip code field in case the troop is listed in a different zip code than your own.

Still don't see it? The Opportunity Catalog shows all troops that have told us they are open to new members. If the troop leader has personally invited you to join, choose the "Unsure" option and type the troop number in the popup box so we can place you correctly. If you have not spoken to the leader, it is possible that the troop is not open at this time. We'll be happy to help you explore other troop options; just email us at [membership@sdgirlscouts.org](mailto:membership@sdgirlscouts.org).

### **The troop meeting time/day says "TBD" or the description says the meeting date and time is subject to change. What does this mean?**

Troops that are in formation may have meeting time or dates listed as "to be determined" (TBD). Once a troop leader is established, s/he can decide the best time to meet with input from girls and parents. If you want to know more about when a troop may meet, please contact [membership@sdgirlscouts.org](mailto:membership@sdgirlscouts.org).

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## **The troop my girl joined still needs a leader or girls to get started. What can I do?**

The opportunity catalog indicates how many members and volunteers each troop still needs. Troops only need a minimum of 5 girls and 2 adults to start meeting.

If you are interested in volunteering, we would love to help you get started! The commitment can be as little as 2 hours a month, and Girl Scouts San Diego provides all the training and support you need for a fun and successful experience.

If your troop needs more girls or adults, Girl Scout staff membership staff will actively recruit to your troop until you have enough members. We can create paper or electronic flyers to distribute at your school or in your community, or we can host an information meeting to tell other parents more about Girl Scouts. Troop members will receive email updates on the troop's status.

Contact [membership@sdgirlscouts.org](mailto:membership@sdgirlscouts.org) to learn more about volunteering or recruiting members.

## **Why open an existing troop on the Opportunity Catalog?**

The Opportunity Catalog allows a troop to open to new girl and/or adult members, and is a great way to welcome and invite new members in the spirit of Girl Scouting. Personal troop info such as volunteer names, contact information, and specific meeting places will remain private — troop volunteers can reach out to new members to provide that information when they are ready.